



Dear customer,

Thank you for purchasing a new
Archant engineered stone surface.

We have included a cleaning kit designed
to keep your surface in top condition for
years to come.

Archant is dedicated to ensuring the
quality and longevity of our products.
We recommend using the spray as
required to keep your hardworking
bench surface in great shape.

For expert advice on how to use
the product, call 0800 272 4268

From the Archant team.

Caring for your bench top

You want to enjoy your new Archant bench top for its lifetime. Care and cleanliness is the secret to ensuring your surface retains its beauty. Being quartz based means your surface will resist permanent staining when exposed to common household liquids like wine, tea, vinegar, fizzy drink, vegetables oil, coffee, and grease. We do recommend spills are wiped up as soon as possible because it is easier to deal with a spill than a dried stain. Following the below guidelines will ensure you have a fabulous looking bench top for many years to come. If you have any questions please get in touch.

0800 ARCHANT (0800 272 4268)

Everyday cleaning

Your daily maintenance should consist of wiping your bench top surface with a soft sponge or cloth and warm soapy water (mild detergent).

Our cleaner is specifically designed for Archant surfaces and is the perfect formulation for a sparkling clean spotless surface.

Before using any cleaning product check it does not contain trichloroethane, methylene chloride or high levels of alkaline/pH. If your bench top is exposed to any of these damaging products, rinse immediately with water to neutralise the chemicals.

Persistent stains or dried spills

To remove these, use a nonabrasive household cleaner such as Simple Green along with a soft damp cloth. For persistent stains carefully use a light acid-based detergent such as Jif or citrus cleaner. Thanks to the outstanding compactness of the material, the rough side of kitchen sponges may also be used. Avoid cleaning the surfaces with denatured alcohol which might leave streaks that are difficult to remove when it dries.

Unsuitable products

Avoid cleaning the bench top with products containing bleach or with a high basic pH level as they may create whitish streaks. Other products that may mark the surface are industrial solvents, hydrofluoric acid, caustic soda, and varnish solvents.

Grease-removal detergents for the kitchen may be used but once the stain has been removed, the area must be rinsed thoroughly with water. "Grease-removal" products are usually "basic" and, if left to act on a quartz agglomerate for a long time they might change the surface, leaving stains (they react with the resin content).

Heat

Although quartz is resistant to high temperatures, prolonged direct contact with or radiated heat from pots and pans can cause damage. We recommend using potholders to avoid direct contact with your Archant bench top as overheated objects or flames might result in permanent marks or cracks created by thermal shock.

Scratches

While resistant to scores and scratches we recommend always using a chopping board to preserve the original appearance of the bench top.

Bumps

With strength built to last, it is not advisable to stand or sit on your counter, and make sure blunt objects don't fall on the counter. When washing heavy items such as cast iron pans take care to place them gently onto the bench top. Like a glass table if you hit your bench top with enough force you could cause damage.

Indications for maintenance

Archant products are a highly compacted and non-porous surface, thus requiring no special treatment. Archant products do not absorb liquids, smells or food fats. Since they are not porous, they do not allow the proliferation of bacteria, resist acids, are easy to clean and hygienic. Archant products are resistant to stains and wear and tear, scores, scratches and light bangs. Furthermore, the work tops should never be overloaded with weights exceeding 50kg (do not stand or sit on the bench top) and make sure blunt objects do not fall on it (knives, bottles, saucepans, working tools, etc) which, owing to their shape, may cause cracks that are difficult if not impossible to repair.

Warranty Information

Archant provides a Twelve Year Warranty to the original owners of our Archant quartz surfaces that the product will be free from manufacturing defects for a period of 12 years from the date of installation.

Although the product is carefully inspected prior to shipping or delivery, it is the responsibility of the owner to thoroughly inspect the product upon its receipt.

Any damage to the product there after is the responsibility of the owner.

Final inspection and approval of the installation is also the owner's responsibility.

The Warranty shall apply only where a product is properly fabricated and installed for residential or commercial interior use only, by approved fabricators, subject to the exclusions set out below, is used for its intended purpose, and is maintained and used strictly in accordance with the Archant care and maintenance instructions.

All warranty claims must be received by Archant within 28 days of discovery of a manufacturing fault that falls within this Warranty.

Warranty Exclusions

The Warranty shall be null and void unless the product has been paid for in full. The Warranty covers only manufacturing defects and does not apply to material subjected to damage due to mishandling, structural movement, abnormal use, misuse, physical chemical or exposure to direct or sustained heat, cold (thermal shock), exposure to chemicals, force, pressure or loading applied by a person, utensil or object.

The Warranty does not cover damage or effects caused by poor installation or improper, insufficient or poorly designed support, cabinets, structures, substrate or sub-floors for bench tops, vertical surfaces or floor tiles.

The Warranty does not cover quality of installation or damage caused by the installer or fabricator. Installation or fabrication issues must be resolved directly with the point of purchase and are the sole responsibility of the owner and the point of purchase and not of Archant and are not covered by the Warranty.

The Warranty does not cover transportation, freight, removal, disposal and re-installation, fabrication or associated costs beyond the cost of the material.

1.

Lightly spray
the surface with
quartz cleaner.



2.

Using the
cloth, wipe
the surface
thoroughly clean.



3.

If need be, use a
window squeegees
for best results.

